



MEETING SD 62-20-25

STANDING COMMITTEE ON SOCIAL DEVELOPMENT

**FRIDAY MAY 16, 2025
DET'ANCHOGH KÙÉ - EAGLE ROOM
1:30 PM**

AGENDA

1. Call to Order
2. Prayer/reflection
3. Review and Adoption of Agenda
4. Declarations of Conflict of Interest
5. Public Matters
 - a) Public briefing with Health and Social Services Minister Honourable Lesa Semmler on Public Administrator Workplan
 - b) SCOSD Workplan
6. In Camera Matters
 - a) Debrief
7. New Business
 - a)
8. Date and Time of Next Meetings:
 - a) May 28, 2025 at 12pm
9. Adjournment



NTHSSA Public Administrator Work Plan

Prepared for Presentation to Standing
Committee on Social Development

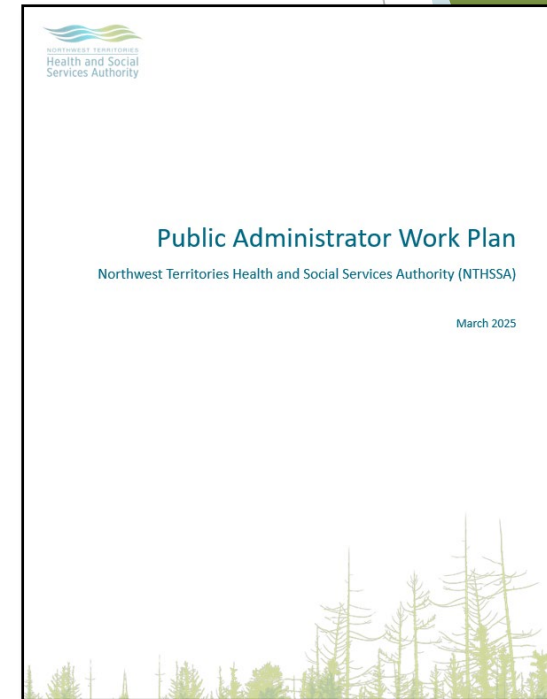
May 16th, 2025



NTHSSA • ASTNO

Work Plan Highlights

- ▶ This work plan builds on the:
 - ▶ Mandate of the 20th Legislative Assembly of the Government of the Northwest Territories (GNWT) 2023-2027;
 - ▶ and the Minister of Health and Social Services Mandate Letter.
- ▶ The priorities focus on enhanced access to care and long-term system sustainability.
- ▶ Divided into 4 priority areas, each with specific **commitments, actions** and **timelines**.



Onboarding Actions to Support Priorities

- ▶ Onboarding actions are an important element in ensuring success for the commitments and actions in the priority areas.
- ▶ As Public Administrator, I have spent the past few months learning and understanding the operations and budgeting context of the Northwest Territories Health and Social Services Authority (NTHSSA) and have focused on building relationships with stakeholders to better identify existing challenges.
- ▶ These onboarding actions lay the foundation to ensure enhanced effectiveness and alignment with all stakeholders as they pertain to the goals outlined in the work plan, from the start.
- ▶ **Onboarding is now complete.**

Priority Area #1: Improved Access

What is the commitment?	What are the actions?	When will it be achieved?
Strengthen Small Community Access to Quality Care	Map out existing patient and client pathways in communities and propose changes in accordance with best and existing practices to bring care as close to home as possible through service configuration, staffing, and technology.	November 2025
	Work with DHSS to support the review of the model of care in small communities.	December 2025
Enhance Primary Care Access	Work with NTHSSA and DHSS to ensure effective implementation of Primary Health Care Reform, starting in Yellowknife, and report back on findings to inform work in other regions.	Ongoing

Priority Area #2: System Sustainability

What is the commitment?	What are the actions?	When will it be achieved by?
Improve Stability of the Health and Social Services Workforce	Work with DHSS to develop and release an updated People Strategy for the NWT HSS System, which includes actions to prioritize connecting with NWT students and graduates, as well as reducing barriers to health and social services employment.	June 2025
	Enhance efforts to ensure NTHSSA workforce is representative of the population we serve, including meeting NTHSSA obligations outlined in the GNWT Indigenous Employment Plan.	Ongoing
Balance the NTHSSA Budget	Contribute to the GNWT Restoring Balance initiative by participating in a thorough assessment of existing NTHSSA budget and expenditures to ensure resources are being used effectively and sustainably.	Phase 1 completed April 1, 2025
	Work with NTHSSA and DHSS to find ways to increase revenues and reduce expenditures within the health and social services system, including supporting the establishment of income assessment and fee collection structures, as applicable.	December 2025
	Engage in the work of the Healthcare System Sustainability Unit (HSSU) to define and communicate core programs and services for the health and social services system, including insured services.	December 2025 and ongoing

Priority Area #3: Governance

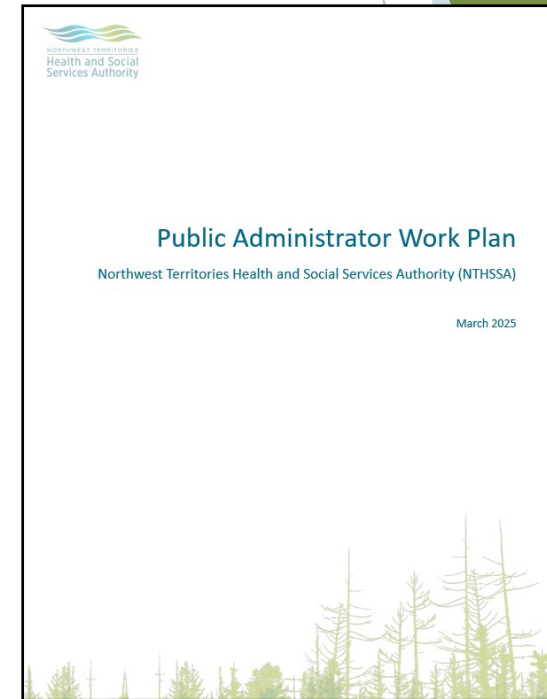
What is the commitment?	What are the actions?	When will it be achieved by?
Report to the Minister	Meet regularly to review Public Administrator mandate, work plan, and priority issues.	Ongoing bi-weekly meetings started January 2025
	Establish and update public dashboard to track work plan progress.	June 1, 2025 and ongoing
Continue to meet all governance-related statutory requirements of NTHSSA	Complete the annual NTHSSA Audit and Financial Statements for submission to the Minister.	Per statutory deadline and authorized extension
	Approve the NTHSSA annual report at the public NTHSSA Annual General Meeting for submission to the Minister.	Per statutory deadline and authorized extension
Propose an Updated Governance Structure for NTHSSA	Review the existing governance structure for the NTHSSA and compare against other jurisdictions that have similar operating structures.	December 2025
	Provide recommendations to the Minister for the future governance model for NTHSSA, that align with best practices and support community needs.	Mid 2026

Priority Area #4: Streamline Administrative Process

What is the commitment?	What are the actions?	When will it be achieved by?
Streamline Medical Travel Process	Work with NTHSSA and DHSS to engage in the review and update of medical travel supports, which includes continued work to ensure the federal government is paying for delivery of non-insured health benefits to eligible residents.	Ongoing
Reduce Corporate Expenditures and Red Tape	Work with the Chief Executive Officer of NTHSSA to review the organizational structure to identify opportunities to improve efficiency and effectiveness.	December 2025
	Provide recommendations to the Minister on opportunities for efficiency and improved operational effectiveness related to NTHSSA's relationship with shared corporate functions within the GNWT, including Human Resources.	March 2026

Closing

- ▶ Success of this plan will be supported by commitment from leadership, stakeholders, and everyone in this room to work together.
- ▶ This work plan will be updated at the beginning of 2026 to incorporate any necessary adjustments and to reflect progress made during year one.
- ▶ This plan will be released to the public by the Minister later today.



Thank you/Questions