

Asked by:

Member for Yellowknife Centre

February 24, 2026

Medical Travel Escort Policies, Eligibility and Appeals

Ensuring fairness and consistency in medical travel requires clear escort policies, accurate eligibility assessment and a transparent appeals process.

My questions are for the Minister of Health and Social Services:

1. Can the Minister provide the total cost from last fiscal year related to non-medical escorts?
2. How many cases in the past fiscal year involved patients who met the criteria for a medical escort but did not receive one, either due to administrative errors, capacity limitation or policy interpretation?
3. How many of the medical travel requests that were denied last fiscal year were later overturned through appeals, Member of the Legislative Assembly inquiries or ministerial interventions?
4. What steps is the Department taking to ensure that escort eligibility is identified earlier, particularly for vulnerable patients, to prevent last-minute denials or unnecessary hardship during travel?
5. What quality-assurance processes are in place to review cases where medical travel arrangements were made incorrectly, such as missed bookings, incomplete itineraries, or communication failures, and how many such administrative errors were identified in the past fiscal year?